

ASE2000 V1 – Slow Starting Comm

April 27, 2017

Situation

ASE has received some reports of a delay of up to 30 seconds between the time a communication session is started (Master Sim, RTU Sim, or Monitor) and when communication actually starts.

Resolution

While ASE cannot identify the cause of this issue, it has been observed that the problem seems to go away, or at least diminish, if all wireless network adapters are disabled.

The last release of ASE2000 version 1 was made in 2011. If this problem persists, ASE suggests upgrading to ASE2000 version 2.